

PHOENIX MANAGEMENT

RESIDENTIAL & COMMERCIAL

About Phoenix

Phoenix Management is a full-service management company offering complete support to Maine residential property owners and homeowner and condo associations. We manage a wide range of properties throughout Maine and New Hampshire.

Our Standards

We believe your property, whether it's a homeowner association or condominium development, deserves the highest quality financial and property management services to protect the interest of its members. We adhere to the highest standards of professional conduct and continuing education.

A Different Kind of Management Company

We are extremely proactive and seek to provide a safe, positive environment for all residents. At Phoenix, we believe in the importance of fostering community spirit and responsible resident behavior. Our cost-effective, professional services satisfy our clients while preserving the value and appearance of the properties. We work hard to ensure the long-term value and problem-free daily operations of every property in our care.

Phoenix Management and Tidewater Farm

Phoenix has been with Tidewater Farm since its inception and takes great pride in that fact. We've worked with the developer and homeowners to steward a wonderful community that saw construction and growth despite a difficult economic.

Phoenix works with the Board of Directors to handle the day to day operations of the Association, fosters communication between the Board and homeowners and ensures that contractors and vendors that serve the community are meeting the needs of the Association and fulfilling contractual obligations. Phoenix provides administrative and financial services, and acts as an advisor to the Board, especially as it relates to the Governing Documents.

Philosophy

There are many qualities important to a company's success. At Phoenix, we follow a set of guiding principles that form the character of our organization. All Phoenix employees understand these values and guarantee that they are upheld every day.

Guiding Principles

Honesty

- Honesty is the foundation for all activities.
- Phoenix employees are honest and ethical.
- When mistakes happen, we acknowledge them and correct them immediately.

Respect

- We show respect for each other and for everyone we encounter while performing our duties.

Customer Service

- We provide outstanding service to all our clients, from homeowner to resident.
- We respond to all calls and inquiries, promptly and politely.
- We are accountable to our commitments.
- We continually update knowledge and professional training to maintain skills necessary to deliver the highest standards of service.

Teamwork

- We support and help one another in a team environment.

Attitude

- We are courteous, friendly and helpful always.
- We strive to have fun and enjoy our work.

Contact Information

- Mitch Tierney – Property Manager
- E-mail: mtierney@phoenixmanagementcompany.com
- Phone: 207-571-3061
- Fax: 207-571-3066